



## CRYSTAL CRUISES

*Renowned as The World's Most Awarded Luxury Cruise Line™, Crystal Cruises offers an all-inclusive luxury vacation experience accentuated by exquisite cuisine, including complimentary specialty dining at Prego and Nobu Matsuhisa's only sea-going restaurants; engaging enrichment at the Creative Learning Institute® and Computer University@Sea®; elegant gaming at the Resorts World at Sea® Casino; lavish production shows and intimate piano bars; and beautifully appointed staterooms and suites, most with private verandah.*

Crystal's enduring legacy of excellence began with Crystal Cruises, and the ships that set a new standard of luxury in the cruise industry. Since *Crystal Harmony's* maiden voyage in 1990, it has been the Crystal Cruises credo to continue to best itself with exceeding levels of service, space, quality and choices aboard its ocean ships. Sailing innovative global itineraries to virtually every corner of the earth, today, *Crystal Symphony* and *Crystal Serenity* offer travelers unforgettable vacation experiences highlighted by Crystal's unique brand of personal touches and attention to detail.

### ***The Ships and Accommodations***

At 51,044 and 68,870 tons, respectively, *Crystal Symphony* and *Crystal Serenity* are approximately half the size of mass-market mega-ships, yet large by luxury cruise ship standards. The two ships boast a focus on considerable personal and public space throughout, with among the highest space and crew-to-guest ratios in the industry.

Guest accommodations are appointed with plush amenities and state-of-the-art conveniences in all categories, with no inside staterooms and nearly all staterooms and Penthouses featuring private verandahs. In 2017, *Crystal Symphony* underwent her most comprehensive dry dock redesign in her history, which added more butler-serviced Penthouses and Penthouse Suites and effectively reduced her guest capacity to 848, thereby increasing the crew-to-guest ratio even further. The newly added *Seabreeze Penthouse with Verandah* and *Seabreeze Penthouse Suite with Verandah* occupy Deck 9, *Seabreeze*, and were converted from pre-existing verandah staterooms. The new accommodations boast the same square footage as existing Penthouses and Penthouse Suites (367 sq. ft. and 491 sq. ft.,

respectively), while Seabreeze Penthouses will be paired by shared entryways recessed from the hall. Similar updates and Penthouse additions will debut on *Crystal Serenity* in the fall of 2018.

Penthouse accommodations offer guests enhanced all-inclusive Crystal amenities, including butler service and in-room specialty dining, and unlimited complimentary dining at the onboard specialty restaurants. The suites also feature full sofas, walk-in closets, separate showers and Jacuzzi® tubs and sophisticated sound-systems. The most sumptuous accommodations – the Crystal Penthouse – feature separate living rooms, dining areas, and guest bathrooms. Larger verandahs are completely private and are furnished with comfortable chairs and an outdoor table, and master baths with full-sized Jacuzzis have ocean views.

All guest accommodations aboard Crystal ships feature queen-size or twin beds with 100% Egyptian cotton sheets, plush duvets, and feather bed toppings upon request. Large closets with both padded and wooden hangers, ample drawer space, designer ETRO bath products, fresh fruit and flowers, unlimited complimentary bottled water and soft drinks, ETRO bathrobes, plush slippers, umbrellas, tote bags, and English mohair lap blankets are standard with every stateroom. A Pillow Menu offers a choice of four different pillow types, each designed to cater to the individual wishes and comforts of guests.

High-tech amenities include unlimited free Wi-Fi, HD TVs with CD/DVD players, laundry and dry-cleaning service (or guests can use complimentary guest laundry facilities), twice-daily housekeeping, and complimentary 24-hour in-stateroom dining.

### ***Globally-Inspired Culinary Experiences***

Creativity, the freshest ingredients, ambiance and choices are at the heart of the extraordinary Crystal culinary experience. From elaborate multi-course feasts to casual small bites meant to be shared, Crystal Cruises' talented chefs showcase the ships' global itineraries through artfully prepared cuisine in diverse venues throughout the ships. Virtually any dietary need or preference can be accommodated, from gluten- and sugar-free options to lowfat, allergy-friendly and vegetarian items in virtually every restaurant.

## CRYSTAL SYMPHONY

During her 2017 redesign, *Crystal Symphony* enjoyed a dining evolution, as brand new restaurants and an open dining concept debuted, affording guests new choices of global cuisine and the freedom to dine at their leisure with more flexibility.

- *Waterside* – Formerly the Crystal Dining Room and the main central dining venue on board, boasts chic décor and easy elegance, with added tables for two and four for more intimate dining. Waterside serves menus of classic specialties and modern twists on beloved favorites, elaborate desserts, and fine wines and premium spirits and cocktails. Remarkably, the venue never repeats a menu – even on the 100+-day World Cruise – meaning fresh choices each day and evening for guests.
- *Marketplace and Churrascaria* – The daytime and evening options, respectively, that occupy what was formerly the Lido Café. Both venues feature an open kitchen concept with dishes made to order. Marketplace features a vast buffet style breakfast and lunch service, with omelet and waffle bar, fresh fruits and pastries in the mornings; soups, salad, carving station, hot entrees and variety of sandwiches for lunch. In the evening the space is transformed to Churrascaria, a Brazilian-style grill with traditional tapas, ceviche, salads and grilled meats presented tableside by Crystal “gauchos” on sword-like skewers.
- *Silk Kitchen & Bar* – Situated adjacent to the Trident Grill on Lido Deck, this restaurant serves full-service lunch and dinner of modern Chinese comfort food. The family-style plates are ideal for sharing, with self-service options available for breakfast. Dumplings, Chinois salad, soup and noodle bar and other Asian favorites are available.
- *Umi Uma* – The rebranded specialty restaurant from Master Chef Nobu Matsuhisa (formerly Silk Road and The Sushi Bar) serves his signature inspired cuisine prepared by chefs personally trained by Nobu. Umi Uma and Silk Road and The Sushi Bar (aboard *Crystal Serenity*) remain the only Nobu restaurants at sea.

## CRYSTAL SERENITY

(During her fall 2018 dry dock, *Crystal Serenity's* dining venues will be reimagined to match those on *Crystal Symphony*)

- *The Crystal Dining Room* – The main dining room on board serves internationally-inspired menus like that of Waterside on *Crystal Symphony*.
- *Lido Café* – Serving lavish buffets of breakfast and lunch options like those in the Marketplace on *Crystal Symphony*, Lido Café is an indoor/outdoor hub with options to cater to every taste.
- *Tastes* – Small plates served tapas-style are served in this intimate al fresco atmosphere on the Lido Deck.

- *Silk Road and The Sushi Bar* – Master Chef Nobu Matsuhisa’s traditional Japanese cuisine and sushi feature a Peruvian twist in this specialty restaurant, including his famous black cod with miso, grilled Wagyu beef rib-eye, and lobster with truffle-yuzu sauce.

## **BOTH SHIPS**

- *The Bistro* – The European-inspired café is a centrally located, all-day hub for freshly brewed espresso drinks, variety of teas and wine, as well as an evolving selection of light breakfast and lunch options and pastries, and indulgent desserts in the evenings.
- *Trident Bar & Grill* – The daytime grill with full bar serves breakfast options for late risers until 11:30, then transforms into a casual lunch and early evening venue, serving burgers, veggie and chicken sandwiches, hot dogs, tuna melts and gourmet pizzas. The adjacent ice cream bar (called Scoops on *Crystal Serenity*) is the go-to spot for sweets on demand, serving Ben & Jerry’s ice cream and soft serve, with an array of toppings and freshly baked cookies.
- *Palm Court* – This spacious spot is where guests can enjoy traditional afternoon tea with canapés in sunlit elegance, with sweeping views and floor-to-ceiling windows.
- *Prego* – Inspired by the famous cuisines of Venice and Rome, Prego is a charming and romantic spot for dining over Black Angus beef carpaccio, signature mushroom soup, and an array of handmade pastas.
- *The Vintage Room* – Offered by reservation only and hosting just 12 or 14 guests (on *Crystal Symphony* and *Crystal Serenity*, respectively), the private dining room sets the scene for elaborate winemakers’ dinners. Specially selected wines are paired perfectly with multiple courses for an extravagant dining adventure. The only non-inclusive dining option on board, Vintage Room dinners can be reserved in advance for approximately \$200 per person, depending on the wines featured.

## ***Enrichment & Entertainment***

The Crystal Visions® Enrichment Program features popular speakers such as celebrated authors, guest chefs and renowned wine connoisseurs, high-level ambassadors and foreign diplomats, historians, television journalists, celebrities, and noted business and financial leaders, including experts from The Smithsonian Associates. The innovative ComputerUniversity@Sea® offers 24-hour e-mail and Internet access and complimentary classes in Photoshop, digital video editing, web page design, and even basics such as email. The Creative Learning Institute (CLI) is a partnership between Crystal Cruises and carefully-selected, quality alliances to bring experts in their respective fields aboard to share their knowledge through a series of interactive classes. Such instruction includes varied art classes, keyboard lessons by Yamaha, language immersion with Berlitz, digital filmmaking from USC’s School of Cinematic Arts filmmakers, and wellness seminars from the Cleveland Clinic and the Tai Chi Cultural Center.

The spacious theaters and lounges on board Crystal ships present an array of entertainment that suits most any preference or style. Elaborate productions in the Galaxy Lounge include the celebrated song books of Elton John and Billy Joel, and the high-energy show, *Crystal in Motion*. The brand-new production showcases the vast repertoire of the Crystal Ensemble, featuring various genres of music and dance. Nightly live piano performances in Avenue Saloon create a more intimate atmosphere with cocktails and engaging performers, while big band and ballroom dancing takes place in the Starlite and Stardust Clubs. Exclusive partnership with the famed Magic Castle presents “Magic Castle at Sea,” featuring lauded magicians and comedians on every voyage.

### ***Wellness at Sea***

Travelers can begin or maintain virtually any fitness regimen while vacationing aboard Crystal Cruises. Crystal ships boast spacious, expertly-equipped Fitness Centers featuring the latest in TechnoGym equipment— the official choice for many Olympic and World Cup competitors. In addition to TechnoGym cardio machines, the Fitness Center has an expanded collection of TechnoGym’s Kinesis™ equipment. Daily classes in Pilates mat, yoga, Spinning and private fitness trainer sessions are also offered. Outdoor fitness options include innovative equipment in the Fitness Garden, walking and jogging on the 360-degree Promenade Deck – a rarity in the industry – Wimbledon paddle tennis courts in the top deck, and golf driving nets for perfecting one’s swing.

The Feng Shui-inspired Crystal Spa and Salon offers pampering of all kinds, from a comprehensive spa menu of skin and body treatments and experiences, to full salon services including haircuts and color, shaving services and an array of spa manicures and pedicures.

Celebrating 27 years of excellence, Crystal Cruises is the World’s Most Awarded Luxury Cruise Line, having earned “World’s Best Cruise Ship” in *Condé Nast Traveler’s* Reader Choice Awards for 24 years; been voted “World’s Best Large Ship Cruise Line” by *Travel + Leisure* readers for 20 years; and the “Best Luxury Cruise Line” by travel professional organization Virtuoso for three consecutive years (2014, 2015 & 2016). The readers of *Travel + Leisure* also voted Crystal River Cruises the “World’s Best River Cruise Line” and Crystal Yacht Expedition Cruises the “World’s Best Small-Ship Cruise Line” in 2017. Crystal is proud to be a platinum partner of the professionals of ASTA.

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