



## CRYSTAL RIVER CRUISES

Renowned as The World's Most Luxurious River Cruise Line™, Crystal River Cruises debuted in 2016 with the launch of *Crystal Mozart* – the largest and most spacious ship on Europe's rivers, ushering in a new era of luxury in the river cruising industry. With a focus on more overnight stays and longer days in port to maximize guests' authentic experience in each destination, Crystal River Cruises showcases Europe's most fascinating and fairytale locales.

Crystal expanded its fleet in 2017 with the debut of the first two of four identical ships, *Crystal Bach* and *Crystal Mahler*, which offer voyages along the Rhine, Main, Danube and Moselle rivers. The two ships mark the first and only all-suite, all-balcony river ships in Europe, with every category of accommodations situated above the water line. Crystal River Cruises will further expand its fleet in 2018 with two remaining two ships, *Crystal Debussy* and *Crystal Ravel*.

Extraordinary personal attention, butler service for every suite and superb, farm-to-table cuisine are among the defining characteristics of Crystal River Cruises, as are plush onboard amenities, the largest luxury suites in river cruising, expansive social spaces crowned with skylights and glass roofs, and an ambience of boutique elegance. An unparalleled range of all-inclusive amenities and services exceeds the expectations of the most discerning travelers. Crystal's all-inclusive experience offers Michelin-inspired cuisine, unlimited pours of fine wines and premium spirits, all gratuities (shipboard and shoreside), daily fitness and yoga classes, unlimited Wi-Fi and use of Atlanta eBikes in select destinations. Ashore, a curated "Crystal Collection" of complimentary experiences ashore offers unmatched options for cultural enrichment and active adventure.

### *Ships and Accommodations*

Known as the "Queen of the Danube," *Crystal Mozart* is the largest and most spacious river cruise ship in Europe, accommodating 158 guests expertly served by 92 Crystal crew members. Throughout the ship, digital signage puts available services and port information at guests' fingertips, including weather forecasts for the day. Each suite offers Apple® iPad devices that serve as Digital Directories for many guests' on-board needs, from pillow menus and butler service to room service and destination

information, as well as concierge and Crystal Collection inquiries. Bathrooms also feature TOTO Washlet personal cleaning systems, offering heated seats, automatic open/close, aerated water and warm air dryer.

Europe's only all-suite, all-balcony river ships, *Crystal Bach*, *Crystal Mahler*, *Crystal Debussy* and *Crystal Ravel*, offer incomparable luxuries and amenities featuring Crystal's signature service, thanks to the highest crew-to-guest ratio in the industry. The 106-guest ships are serviced by 68 expert Crystal crew, and are the only ships on Europe's rivers offering all categories of accommodations situated above the waterline on decks 2 and 3. All suites feature king-sized beds with Panoramic Balcony-Windows and most feature walk-in closets and dual vanity in the bathrooms.

Throughout the Crystal River fleet, each suite also offers Crystal's celebrated butler service to attend to guests' individual wishes, as well as ETRO amenities, robes and slippers, personal iPads, wall-mounted 42-inch, flat-screen HD TVs with streaming movies, and complimentary Wi-Fi. Additional enticing features include a spa, with Crystal Mozart having the largest of all European river ships, and separate fitness center and Crystal's farm-to-table, Michelin-inspired cuisine in multiple, open-seating eateries: the elegant Waterside Restaurant, namesake Bistro cafés, and the intimate Vintage Room.

### *Michelin-Inspired Cuisine*

Farm-to-table, world-class fare is on every menu aboard Crystal River Cruises' ships, served in an array of casually elegant venues with an open-dining concept throughout. With each dining experience, the philosophy of culinary creativity remains rooted in Crystal's commitment to using the freshest ingredients sourced from local suppliers and bold flavors that reflect the destinations. The culinary journey takes place in restaurants on each ship that include:

- ***Waterside***— The main dining area with an intimate ambiance serving elaborate breakfast and lunch options in a market environment, followed by evening dinner service that features diverse menus of locally inspired cuisine and specialties from around the world.
- ***Blue***— (On *Crystal Mozart*) This aft outdoor dining area offers a casual atmosphere and a menu of global comfort food, with small plates and shareable tastes.
- ***Bistro***— A European Bistro aboard each vessel named for its ship, serving coffees, pastries and charcuterie by day, and wines and tapas in the evenings.

- ***The Pantry***– A self-service wine and beverage bar, ideal for a quick snack on the go.
- ***The Vintage Room***– As aboard Crystal’s ocean ships, offering extravagant optional dinners with extraordinary wine pairing menus.

### *The Onboard Experience*

In addition to numerous culinary indulgences on board, Crystal River ships feature full-service spa and separate fitness center, equipped with modern machines and cardio equipment as well as free weights – both with dedicated professionals for service and nearly unheard of in the river cruising market. All ships feature an indoor pool with those on *Crystal Bach*, *Crystal Mahler*, *Crystal Debussy* and *Crystal Ravel* capped by a glass roof.

All ships feature Palm Court, reminiscent of that found on Crystal’s ocean ships, the main hub for dancing and live local entertainment, as well as casual cocktails and tea service. On *Crystal Mozart*, guests can enjoy daytime and evening entertainment in the Cove Bar, the centrally located hub that houses a grand piano for engaging interactive performances over cocktails. Top, open-air Vista Decks on each ship feature a pop-up bar, ideal for alfresco refreshments as travelers take in the riverside scenes. The area also offers outdoor movie screenings on cozy sofas situated under the stars. *Crystal Mozart* boasts a sophisticated Connoisseur Club for social gathering and well-appointed library.

### *Crystal Collection of Authentic Adventures*

For its 2018 and 2019 voyages along Europe’s rivers, Crystal River Cruises unveiled a new collection of curated destination experiences. The shore-side excursions highlight the multi-faceted character of each destination comprising five types of experiences, including:

- ***Personal Connections***– Those looking to explore the culture of a destination first-hand can enjoy a one-of-a-kind experience hosted by local residents, artisans and experts;
- ***Tantalizing Gastronomy***– Guests can relish in the signature culinary styles and specialties of the destination with a variety of dining and hands-on cooking opportunities;
- ***Cultural Discoveries***–Guests will enjoy comprehensive insight from expert guides into historical landmarks, museums, iconic sites and architectural marvels;
- ***Exhilarating Adventures***– Active travelers can participate in a selection of invigorating pursuits that combine historical and cultural experiences;

- ***Design Your Time*** – For a more tailored vacation, guests can choose a concierge service that designs unique private tours and offers a menu of customized choices.

Nearly 200 enriching excursions are offered inclusive, with more extravagant pursuits available at additional cost. Inclusive adventures range from hands-on culinary experiences on the foodie scene in Rotterdam and an owner-hosted tasting at Schlagkamp Winery in Cochem, to a string and opera performance in a historic Antwerp cathedral and a behind-the-scenes tour of Amsterdam’s greenhouses, where the famous tulips are cultivated. Guests can take their explorations further with optional experiences like horseback riding through the forests of Novi Sad’s Fruška Gora National Park and a vintage photography adventure in Vukovar.

Each river itinerary also features inclusive Signature Events – special events that offer rare access and musical performances in iconic landmarks including Vienna’s Belvedere Palace, Linz’s St. Florian Monastery, Rudesheim’s Monastery Eberbach, and others.

To ensure that every detail of each experience is in line with Crystal’s exacting standards of service, excursion group sizes are limited to no more than 15 guests; for larger groups, guides are available to lead the tours in German, Spanish, Portuguese and other languages upon request. Crystal Collection shore excursions offer guest transport to iconic sites and regions via spacious Crystal exclusive motor coaches that though designed to normally carry 50 guests have been outfitted exclusively for Crystal to hold only 40 guests with first-class seating, generous leg room, power outlets at every seat and complimentary WiFi service.

Celebrating 27 years of excellence, Crystal Cruises is the World’s Most Awarded Luxury Cruise Line, having earned “World’s Best Cruise Ship” in *Condé Nast Traveler’s* Reader Choice Awards for 24 years; been voted “World’s Best Large Ship Cruise Line” by *Travel + Leisure* readers for 20 years; and the “Best Luxury Cruise Line” by travel professional organization Virtuoso for three consecutive years (2014, 2015 & 2016). The readers of *Travel + Leisure* also voted Crystal River Cruises the “World’s Best River Cruise Line” and Crystal Yacht Expedition Cruises the “World’s Best Small-Ship Cruise Line” in 2017. Crystal is proud to be a platinum partner of the professionals of ASTA.

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