

CRYSTAL SERENITY: SHIP PROFILE

THE SHIP

July 7, 2003 entered service Bahamian Ship Registry 13 Decks

YEAR BUILT & REDESIGN

Built in 2003 Redesigned 2018, 2013, 2011, 2008

GUEST CAPACITY:

980 total berths 490 staterooms 70.3 guest space ratio

Accommodations

- ♦ Four Crystal Penthouses with verandah (1,368 sq. ft.)
- ◆ 33 Penthouse Suites with verandah (549 sq. ft.)
- ♦ 72 Penthouses with verandah (412 sq. ft.)
- ♦ 2 Seabreeze Penthouse Suites (544 sq. ft.)
- ◆ 36 Seabreeze Penthouses (412 sq. ft.)
- ♦ 263 Deluxe Staterooms with verandah (267 sq. ft.)
- 80 Deluxe Staterooms with large picture window (213 sq. ft.)

All staterooms include: 24-hour complimentary instateroom dining; refrigerators with complimentary bottled water and soft drinks; Egyptian cotton sheets; Remote control, flat-screen television with audio/audio input and Blu-ray player. Television features 24-hour news and sports information via CNN, CNBC, MSNBC, FOX News, BBC World News, Sky News, Sky Sports, MTN, ESPN, and TNT (reception permitting); lavish bathroom amenities including two hairdryers, slippers, Caudalie bath products, and ETRO bathrobe and lightweight cotton kimono for each person; large closets with shoe rack, umbrella, personal security safe, and beach tote. Complimentary, unlimited Wi-Fi offered throughout.

Additional amenities for Penthouse and above include:

Personal butler service, including packing and unpacking services; Complimentary beer and wine, in addition to soft drinks and bottled water, welcome champagne and fully-stocked complimentary in-room bar upon embarkation; Larger verandah; Walk-in closet; Riedel glassware. Crystal Penthouse guests receive complimentary private transfers to and from the ship.

Bathroom amenities include free pressing upon request, and free shoeshine; afternoon canapés and tea service, nightly hors d'oeuvre service, and evening room service from Crystal's Specialty Restaurants. Penthouses, Penthouse Suites and Crystal Penthouses feature a full Jacuzzi® bathtub with separate shower.

CREW:

655 crew members 1 to 1.5 crew to guest ratio

SHIP SPECIFICATIONS:

68,870 gross registered tons (approx.) 820 ft. length (250 m) 105.6 ft. width (32.2 m) 24.9 ft. draft (8.0 m) 21.0 knots cruising speed 22.0 knots maximum speed

GODMOTHER: Julie Andrews

Dining

Waterside – The main dining room serving modern and traditional international cuisine and world-renowned wine list. Waterside features an open seating concept.

The Marketplace – Casual buffet style breakfast and dinner, featuring an open kitchen concept and indoor/outdoor dining; dishes are made-to-order.

Churrascaria – In the evening, "The Marketplace" will transition into this Brazilian steakhouse concept featuring grilled seafood and meats served by Crystal "gauchos."

Trident Bar & Grill – Serving hot dogs, hamburgers, pizza, sandwiches, wraps and fruit throughout the afternoon

Silk Kitchen & Bar – Located next to the Trident area, serving family-style, modern inspired Chinese cuisine for lunch and dinner. The restaurant also serves a traditional Western breakfast items.

Stardust Supper Club – A brand new dining experience reminiscent of the era of the Rat Pack debuts on black-tie-optional evenings in the Stardust Club, featuring a four-course menu, live musical performances from Crystal's Ensemble and string quartet. Cuisine reflects specialties served in Waterside, with wine pairings and desserts as well as a vegetarian menu.

The Vintage Room – An intimate dining room and wine cellar for exclusive wine-pairing dinners (additional charge)

The Bistro – A social hub serving international coffee, wine, and small bites throughout the day and evening



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Specialty Restaurants

Umi Uma & Sushi Bar – Exclusively featuring menu selections created by famed Master Chef Nobu Matsuhisa.

Prego – Serving classic Italian cuisine in an intimate Venetian atmosphere.

*24-hour in-suite dining is also available for all guests. All guest staying in Penthouse or above receive unlimited dining at the specialty restaurants.

Fitness & Spa Facilities:

Features include state of the art Technogym equipment including cardiovascular exercise equipment; weight room with free weights, weight machines and state-of-the-art Kinesis™ resistance training equipment; exercise studio for high and low impact classes, yoga, Pilates, Spinning® classes, as well as personal training from fitness instructors. Outdoor fitness garden on decks 7, 8, & 9 and 360- degree promenade on deck 7.

Crystal Life Spa & Salon offers full relaxation area, treatment rooms, salon for hair styling, manicures and pedicures and dry sauna and steam room.

Entertainment

Lavish, Broadway-style productions shows; Crystal Visions Enrichment Program, features expert lecturers on every voyage; the Creative Learning Institute, an extensive handson seminar program; Palm Court for special receptions and afternoon tea time; Pulse for nightly dancing and karaoke; recent-release films in the Hollywood Theatre; cocktail hour at the Crystal Cove with live piano and string performances; Avenue Saloon with pianist-singers performing jazz and favorite tunes; complimentary dance classes; talented Crystal Ensemble of singers and dancers; Ambassador Hosts for dancing partners; Crystal Magicians at Sea featuring magicians and comedians on every voyage.

Business & Communication Services

Conference and meeting facilities, mail services, phone services. Crystal Connect mobile application serving as the main guest portal.