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WHAT'S NEW WITH CRYSTAL

CRYSTAL CRUISES

New Crystal Storytellers Podcast to Launch: Crystal has launched a new podcast series, which features an array of esteemed and extraordinary guest experts that have sailed aboard Crystal Cruises sailings. The interview-style *Crystal Storytellers* series features 11 episodes with insights and anecdotes from novelist and television producer of the hit series *Bones* Kathy Reichs, astronaut Scott Kelly, General Anthony Zinni (Ret.) and actors Bruce Magill and Michelle Lee and others, inviting listeners into the onboard experiences offered via Crystal's acclaimed Crystal Visions Lecture Series. Aboard every Crystal Cruises voyage, a variety of celebrities, world leaders, authors, destination experts and other authorities present engaging and entertaining lectures and Q&A sessions, bringing the itineraries and hot topics to life for guests. The podcast is available on the [Crystal Insider](#) blog and many major podcast platforms including [Apple Podcasts](#), [Spotify](#), [Stitcher](#), [Pandora](#), [TuneIn](#) (available through the Alexa app) and more. Through the new digital platform, travelers can explore hundreds of voyages by Ocean, River, Yacht and Expedition, as well as itinerary details and onboard amenities and experiences.

New Crystal Cruises App: The new Crystal Cruises app puts the World of Crystal at travelers' fingertips and is available now on the iOS platform for iPhone. Once users select and download the free Crystal Cruises app via the App Store, they are welcomed to a home screen with three navigation options: "Explore Crystal," "I Have Not Yet Booked" and "I Am on Board." The first two of these choices offer different avenues of perusing the worldwide itineraries Crystal ships sail, while the latter is only functional while users are on board a Crystal ship and leads to an array of info specific to their voyage – ship details and deck plans; officers; movies, music, newspapers and magazines; enrichment presentations; points of interest and weather; spa; dining and more. Through the app, users can also access Crystal's library of digital brochures and detailed information and distinctions of each brand experience. They can navigate the Voyage Finder to select itineraries specific to the dates, destinations, themes and special offers that best suit them. Once they have selected their preferred voyage, they can choose to be connected to a Crystal travel advisor to continue the booking process.

Crystal Wins Three 2019 Condé Nast Traveler Readers' Choice Awards: Crystal made history today in the 2019 *Condé Nast Traveler* Readers' Choice Awards by taking top honors across every category that it was eligible. Crystal Cruises won Best Medium-Ship Cruise Line, Crystal Yacht Cruises won Best Small-Ship Cruise Line and Crystal River Cruises won Best River Cruise Line in the magazine's annual awards. The Reader's Choice Awards are the longest-running and most prestigious recognition of excellence in the travel industry. This year, *Condé Nast Traveler* received a record-breaking number of responses, nearly 630,000, from readers who rated their travel experiences around the world. This marks a record 26th year that Crystal has received top recognition in these celebrated awards.

Complete 2022 Deployment of Worldwide Ocean Voyages: Crystal Cruises announced its full lineup of 2022 luxury sailings aboard the award-winning *Crystal Symphony* and *Crystal Serenity*, now offering three and a half years of all-inclusive Ocean voyages available for booking. In all, 67 individual voyages span the globe to 219 destinations in 83 countries, taking travelers on journeys to destinations of historical significance including 157 UNESCO World Heritage Sites, as well as premier world events.

From *Crystal Serenity's* 27th annual World Cruise offering five options for embarkation and disembarkation dates and destinations, ranging from 86 to 116 nights, to myriad individual sailings ranging from seven to 18 nights plus 21 Grand Journey combination voyages, travelers have a world of choices to suit their preferences and schedules. *Crystal Symphony* will sail exotic and far-reaching itineraries to Asia Pacific/Southeast Asia, Europe and the Arabian Peninsula, while *Crystal Serenity* will offer voyages concentrated in North and Central America, the Hawaiian Islands and the Caribbean.

Highlights of Crystal Cruises' 2022 itineraries include:

- Five maiden calls
- 46 overnight ports and eight double overnight ports, with at least one featured on nearly every voyage
- Access to 157 UNESCO World Heritage Sites, including the Bagan Archaeological Zone and Monuments
- Eight months exploring the Mediterranean and Black seas, Holy Land and Northern Europe aboard *Crystal Symphony*
- A return to cruising Alaska aboard *Crystal Serenity*
- Fall and winter sailings through the Panama Canal, Costa Rica and Caribbean Islands aboard *Crystal Serenity*
- Access to marquee world events including the Edinburgh Military Tattoo, Monaco Grand Prix and Amsterdam's decennial World Expo Floriade
- Holiday sailings through the Caribbean's breathtaking isles and the Arabian Peninsula, with a New Year's Eve celebration in Dubai and inclusive one-night Taj Mahal program

2022 'Myths, Marvels & Monuments: A Cultural Mosaic' World Cruise Open for Booking: [Crystal Cruises' 27th annual World Cruise](#) is now open for booking. With five embarkation and disembarkation options ranging from 86 to 116 nights, the circumnavigation aboard *Crystal Serenity* offers travelers a bevy of choices and opportunities to explore the world as they choose. The complete World Cruise explores the Panama Canal; Hawaii, Tonga and Samoa; Australia and New Zealand; Indonesia and Sri Lanka; Egypt, Israel and the Black Sea; Greece and the French Riviera, with special shipboard and shoreside events planned for Full World Cruise guests along the way.

The "Myths, Marvels & Monuments: A Cultural Mosaic" World Cruise can also be booked in eight individual segments of 12 to 19 days. Each segment comprises an immersive focus on different regions including Central America; Polynesia and the South Pacific; New Zealand and Australia; Indonesia and Indian Ocean; the Arabian Gulf and Holy Land; the Black Sea coast; and the islands of the Atlantic.

2021 'Ancient Dynasties & World Wonders' World Cruise Open For Booking: Crystal's 26th annual World Cruise, "[Ancient Dynasties & World Wonders](#)" voyage, embarks from Miami to London on January 5, 2021 aboard *Crystal Serenity*, sailing an epic 139-day route through the Caribbean, Hawaiian Islands, South Pacific, Australia, Indonesia, Southeast Asia, the Far East, the UAE and the Mediterranean, featuring transit of the Panama Canal, visits to Egypt's mysterious Valley of Kings, and the winelands of Western Europe. The full World Cruise also offers guests alternate embarkation and disembarkation cities and dates, allowing greater flexibility while still affording all full World Cruise benefits. Segments of 12-21 days are also now available for booking, with focused itineraries along the gulfs of Oman and Aden; Southeast Asia and Vietnam; springtime in Japan; and the Arabian Gulf across the Bay of Bengal.

2020 'Epic Empires & Idyllic Isles' World Cruise Open for Booking: Embarking on a comprehensive exploration of the Southern Hemisphere from Miami to Rome, *Crystal Serenity's* 2020 World Cruise offers travelers a journey

filled with tropical havens, ancient treasures and modern marvels. The 105-day “[Epic Empires & Idyllic Isles](#)” voyage marks Crystal’s 25th World Cruise, and visits 47 cities in 23 countries, with an 89-day full World Cruise options available sailing from Los Angeles to Rome on January 22. The journey also transits the Panama and Suez Canals, as well as the Pacific and Indian oceans and Andaman, Tasman and Mediterranean seas. Overall, the itinerary features dozens of diverse cultures and UNESCO World Heritage Sites, balanced with adventurous terrain and island retreats, and is also available in seven focused segments of 13 to 17 days.

Three Exclusive Programs for the 2020 Monaco Grand Prix: An overnight in Monte Carlo allows for *Crystal Serenity* guests to enjoy one of the most thrilling world events: the Formula 1 Monaco Grand Prix. Crystal Cruises announced three distinct program options for guests on the “Marvels of the Mediterranean” voyage, calling in Monte Carlo on May 23 and 24, 2020. The most VIP program offers travelers the option to view both the qualifying day and main race day from the Belvedere Terrace of the Automobile Club of Monaco or from reserved seats at the top of Grandstand L, as well as a visit to Pit Lane, complimentary champagne, catered multi-course lunch and a host of other perks. The second “Grandstand Silver Package” also offers access to both race days, with reserved seating and pit visit, while the third option offers the ultimate grandstand experience, allowing guests to revel in the thrill of the crowd on race day, with reserved seats in Grandstand K near the start/finish line.

New Partnership with Leading Marine Conservation Organization ORCA: Crystal announced a new partnership with [ORCA](#), a leading conservation organization dedicated to the protection of whales, dolphins and porpoises (collectively known as cetaceans). ORCA is placing wildlife experts on board *Crystal Symphony* to train Crystal’s bridge crew in the protocol for collecting scientific data about the animals’ behavior as well as best conservation practices. While on board for the training, ORCA’s Cruise Conservationists will also lead Crystal guests through Q&A sessions, wildlife “deck watches,” interactive data collection and guided excursions ashore. Following the training, Crystal will continue to support ORCA’s research and preservation efforts, passing along data collected on its global itineraries to the organization’s expert team as part of the ORCA OceanWatch program.

Plastic Straws Eliminated from Crystal Fleet: As of June 2019, all plastic straws have been eliminated across the entire Crystal fleet. The company announced the initiative as the latest part of its [Crystal Cares](#) program, which comprises a broad spectrum of environmental efforts and sustainable practices. Paper straws will be available throughout the dining venues aboard *Crystal Symphony* and *Crystal Serenity* as well as aboard the company’s yacht, *Crystal Esprit*, and the Crystal River Cruises fleet. New ships will never carry plastic straws. The move coincides with the annual observance of World Oceans Day, also on June 8, designed to increase awareness of the need to preserve and protect the oceans.

CRYSTAL RIVER CRUISES

Crystal Fleet Becomes Youngest in the Industry in 2020: When Crystal River Cruises' 2020 season embarks next spring, it will be with the youngest fleet of luxury ships in the river industry. *Crystal Mozart*, popularly known as the Queen of the Danube, will depart the Crystal fleet at the end of 2019 for a venture under Genting Hong Kong (Crystal's parent company) that will be announced at a later date. With the departure of *Crystal Mozart*, the average age of Crystal River Cruises' remaining ships – identical new builds *Crystal Bach*, *Crystal Debussy*, *Crystal Mahler* and *Crystal Ravel* – will be under two years, having launched in 2017 and 2018. At 135 meters long, Crystal River Cruises' new all-suite, all-balcony ships are the most spacious in the industry carrying only 106 guests, which is less than half of the guest count for ships of similar size, with every suite measuring over 40 percent larger than the industry average. With nearly two crew members per guest, travelers enjoy the personal touches and renowned service for which Crystal is known.

Crystal River Cruises Unveils MasterClass Video Series: There's an art to delivering the world's most awarded luxury travel experiences, and Crystal River Cruises is taking viewers into the dedication and details of this process. Launched on November 5, the new MasterClass video series showcases the various facets of the company's internationally acclaimed experience on the rivers of Europe. Six separate videos go behind the scenes to illustrate the "Art of" food, wine, entertainment, destinations, dessert and service. The new videos will be available for viewing on Crystal's YouTube channel and will be distributed via the Crystal Insider blog.

Crystal River Cruises Announces Complete 2021 Deployment: [Crystal River Cruises](#) announced the complete deployment for its award-winning fleet in 2021 giving travelers nearly three years in advance to plan luxury vacations along Europe's rivers. The line's four luxury river ships will sail the Danube, Rhine, Main and Moselle rivers on itineraries of seven to 16 days. With 45 unique ports of call, dozens of which are designated UNESCO World Heritage Sites, every voyage features at least one overnight stay, many with double and even triple overnights, allowing guests to further immerse themselves in the ports' charm and history, or venture to nearby towns for broader experiences.

Moselle River Itineraries for 2019 and 2020: Taking to the river less traveled, Crystal introduced brand new 10-day "Enchanting Moselle" itineraries aboard *Crystal Bach*, round-trip from Amsterdam through Germany and the Netherlands, with [voyages in October 2019 and September 2020](#). The voyages feature five new ports along the vineyard-flanked Moselle River, considered to be one of the most breathtaking rivers in Europe. Guests can taste world-class Rieslings and the famous vintages of the Mosel Wine Region in **Bernkastel**, the medieval charm and Roman ruins of **Trier**, and the stunning architecture of Reichsburg Castle in **Cochem**. The itinerary also features new destinations along the Rhine River including **Bonn**, Beethoven's birthplace; **Dusseldorf**, the cultural and fashion hub of Germany; the historic war museums of **Arnhem**, Netherlands; and returning favorite, **Koblenz**, where the Rhine and the Moselle meet. Overnights in **Amsterdam** and **Trier** allow for longer sojourns, like a day trip to nearby Luxembourg or an in-depth exploration of Holland's art and culinary scenes.

CRYSTAL YACHT & EXPEDITION CRUISES

What's New?

Crystal Endeavor's 2022 Deployment Announced: Travelers seeking bold adventurous journeys, immersive cultural connections and unexpected discoveries now have more options than ever at their fingertips, as Crystal Expedition Cruises opens the books for Crystal Endeavor's 2022 and January 2023 itineraries. Luxury voyages of nine to 19 nights will take discerning guests to the High Arctic and Antarctica, Svalbard, Iceland, Greenland, the Falkland Islands, and Chilean fjords and glaciers on designated "Remote Expeditions", while "Cultural Discovery" and "Destination Exploration" sailings sail to Western Europe, the British Isles, Africa's west coast, the Caribbean and Panama Canal.

Highlighting the 2022 collection of global journeys are:

- NEW Arctic Collection of eight voyages
- New "river expedition" on two voyages
- New Africa collection of three voyages
- New South American west coast exploration on three voyages
- Nine voyages to Antarctica

Crystal Endeavor's Complete 2020 and 2021 Deployment Announced: *Crystal Endeavor's* inaugural season of itineraries, spanning from August of 2020 through January 2021, will offer voyages of 12 to 22 nights far off the beaten path of traditional cruise routes. Voyages rich with discovery will explore the cultural and bio-diversity of Japan and the Russian Far East, New Zealand, Australia and Antarctica, with tropical wildlands also featured.

In 2021, the German-built, PC6-designated expedition yacht will sail voyages of 10-28 nights throughout Antarctica; Japan; the Russian Far East, Aleutian Islands and Alaska; Australia, New Zealand and Tasmania; Indonesia and the Indian Ocean; Norway and the United Kingdom; Western Europe; Canary Islands and Atlantic; and South America. *Crystal Endeavor* will also sail the elusive Northeast Passage in 2021, a route rarely navigated by passenger ships cruising the High Arctic.

A bevy of natural and cultural wonders punctuate the journeys, including dozens of UNESCO World Heritage Sites like Japan's Shiretoko National Park, Vietnam's Imperial City of Hue, Australia's Turquoise Bay and Ningaloo Reef, and New Zealand's Fiordland National Park. Numerous opportunities for wildlife observation abound in the Aleutian Isles, Tasmania, Indonesia, the Northeast Passage, Antarctic Peninsula and beyond. The expeditions will offer experiences, climate and terrain that are suited perfectly for the boldest travelers, with opportunities for hiking, biking, kayaking, snorkeling, diving, helicopter and Zodiac tours, and encounters with majestic wildlife, depending on the region.

Crystal Esprit 2022 Deployment: In 2022 and early 2023, *Crystal Esprit* will sail a selection of 55 voyages. Among the highlights of the 62-guest, all-suite yacht's deployment are intensive itineraries in Greece, Italy and Croatia; a return to the Mediterranean rivieras for the first time in three years; warm wintertime sailings along the Arabian Peninsula and the island paradise of the Seychelles; and more options exploring the Holy Land.

Crystal Esprit 2021 Deployment: In 2021, *Crystal Esprit* will debut 45 voyages of epic discovery. Nearly all of the 62-guest, butler-serviced, all-suite yacht's 2021 voyages are seven days, designed to suit busy calendars or combine easily for expanded vacations. Notably featured are 11 brand new voyages, including routes along

Turkey's Turquoise Coast, an expanded season along the Dalmatian Coast and Greek Isles, warm-weather winter sailings in the Seychelles, and focused voyages in the United Arab Emirates and Holy Lands.

ABOUT CRYSTAL

The world-renowned Crystal Experience – featuring global journeys with Crystal Cruises, Crystal River Cruises, Crystal Yacht & Expedition Cruises, Crystal AirCruises and Crystal Luxury Air – continues to be the distinctive choice of the world's most discerning travelers. Crystal has been recognized with top honors in the Condé Nast Traveler Readers' Choice Awards for a record 25 years; voted "World's Best" by the readers of Travel + Leisure for 20 years; and won the "Best Luxury Cruise Line" by Virtuoso for four years (2014, 2015, 2016 & 2018). Crystal is proud to be a platinum partner of the advisors of ASTA.

For more information and Crystal reservations, contact a travel advisor, call 888.799.2437, or visit www.crystalcruises.com. Join the hundreds of thousands who subscribe to the [Crystal Insider](#) blog, follow [Crystal Cruises' Facebook page](#) and @crystalcruises on [Twitter](#) and [Instagram](#), and engage in the conversation with #crystalcruises.

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