



CRYSTAL CRUISES

Renowned as The World's Most Awarded Luxury Cruise Line™, Crystal Cruises offers an all-inclusive luxury vacation experience accentuated by exquisite cuisine, including complimentary specialty dining at Prego and Nobu Matsuhisa's only sea-going restaurants Umi Uma & Sushi Bar; engaging enrichment at the Creative Learning Institute® and Computer University@Sea®; elegant gaming at the Resorts World at Sea® Casino; lavish production shows and intimate piano bars; and beautifully appointed staterooms and suites, most with private verandah.

Crystal's enduring legacy of excellence began with Crystal Cruises, and the ships that set a new standard of luxury in the cruise industry. Since *Crystal Harmony's* maiden voyage in 1990, it has been the Crystal Cruises credo to continue to best itself with exceeding levels of service, space, quality and choices aboard its ocean ships. Sailing innovative global itineraries to virtually every corner of the earth, today, *Crystal Symphony* and *Crystal Serenity* offer travelers unforgettable vacation experiences highlighted by Crystal's unique brand of personal touches and attention to detail.

Ships and Accommodations

At 51,044 and 68,870 tons, respectively, *Crystal Symphony* and *Crystal Serenity* are approximately half the size of mass-market mega-ships, yet large by luxury cruise ship standards. The two ships focus on considerable personal and public space throughout, with among the highest space and crew-to-guest ratios in the industry.

Guest accommodations are appointed with plush amenities and state-of-the-art conveniences in all categories, with no inside staterooms and nearly all staterooms and Penthouses featuring private verandahs. In 2017, *Crystal Symphony* underwent her most comprehensive dry dock redesign in her history, which added more butler-serviced Penthouses and Penthouse Suites and effectively reduced her guest capacity to 848, thereby increasing the crew-to-guest ratio even further. The newly added *Seabreeze Penthouse with Verandah* and *Seabreeze Penthouse Suite with Verandah* occupy Deck 9, *Seabreeze*, and were converted from pre-existing verandah staterooms. The new accommodations boast the same square footage as existing Penthouses and Penthouse Suites (367 sq. ft. and 491 sq. ft., respectively).

In 2018, *Crystal Serenity* emerged from an extensive redesign with the addition of 36 new *Seabreeze Penthouses* and two *Seabreeze Penthouse Suites* on Deck 10, effectively reducing the ship's capacity from 1,070 guests to 980 guests. The new accommodations offer the same personal butler service, specialty services, walk-in closets, spa-like bathrooms and spacious square footage as the other Penthouses on board (339 sq. ft. and 509 sq. ft, respectively, including the verandah).

The newly added *Seabreeze Penthouse* categories on both ships also feature unique entries, which are shared between two suites and recessed from the hallway. This enables a seamless design for connecting two suites for larger families upon request.

Penthouse accommodations offer guests enhanced all-inclusive Crystal amenities, including butler service and in-room specialty dining, and unlimited complimentary dining at the onboard specialty restaurants. The suites also feature full sofas, walk-in closets, separate showers and Jacuzzi® tubs and sophisticated sound-systems. The most lavish accommodations – the Crystal Penthouse – feature separate living rooms, dining areas, and guest bathrooms. Larger verandahs are completely private and are furnished with comfortable chairs and an outdoor table, and master baths with full-sized Jacuzzis have ocean views.

All guest accommodations aboard Crystal ships feature queen-size or twin beds with 100% Egyptian cotton sheets, plush duvets, and feather bed toppings upon request. Large closets with both padded and wooden hangers, ample drawer space, Caudalie bath products and ETRO bathrobes, fresh fruit and flowers, unlimited complimentary bottled water and soft drinks, plush slippers, umbrellas, tote bags, and English mohair lap blankets are standard with every stateroom. A Pillow Menu offers a choice of four different pillow types, each designed to cater to the individual wishes and comforts of guests.

High-tech amenities include unlimited free Wi-Fi, state-of-the-art HD flat-panel TVs, an on-demand system with a vast library of blockbuster films and entertainment, laundry and dry-cleaning service (or guests can use complimentary guest laundry facilities), twice-daily housekeeping, and complimentary 24-hour in-stateroom dining.

Globally-Inspired Culinary Experiences

Creativity, the freshest ingredients, ambiance and choices are at the heart of the extraordinary Crystal culinary experience. From elaborate multi-course feasts to casual small bites meant to be shared,

Crystal Cruises' talented chefs showcase the ships' global itineraries through artfully prepared Michelin-inspired cuisine in diverse venues throughout the ships. Virtually any dietary need or preference can be accommodated, from gluten- and sugar-free options to low-fat, allergy-friendly and vegetarian items in virtually every restaurant.

During her 2017 redesign, *Crystal Symphony* enjoyed a dining evolution, as brand new restaurants and an open dining concept debuted, affording guests new choices of global cuisine and the freedom to dine at their leisure with more flexibility. *Crystal Serenity* followed suit during her 2018 makeover, with both ships now offering the following array of dining experiences:

- *Waterside* – Formerly the Crystal Dining Room and the main central dining venue on board, boasts chic décor and easy elegance, with added tables for two and four for more intimate dining. Waterside serves menus of classic specialties and modern twists on beloved favorites, elaborate desserts, and fine wines and premium spirits and cocktails. Remarkably, the venue never repeats a menu – even on the 100+-day World Cruise – meaning fresh choices each day and evening for guests.
- *Marketplace and Churrascaria* – The daytime and evening options, respectively, that occupy what was formerly the Lido Café. Both venues feature an open kitchen concept with dishes made to order. Marketplace features a vast buffet style breakfast and lunch service, with omelet and waffle bar, fresh fruits and pastries in the mornings; soups, salad, carving station, hot entrees and variety of sandwiches for lunch. In the evening the space is transformed to Churrascaria, a Brazilian-style grill with traditional tapas, ceviche, salads and grilled meats presented tableside by Crystal “gauchos” on sword-like skewers.
- *Silk Kitchen & Bar* – Situated adjacent to the Trident Grill on Lido Deck, this restaurant serves full-service lunch and dinner of modern Chinese comfort food. The family-style plates are ideal for sharing, with self-service options available for breakfast. Dumplings, Chinois salad, soup and noodle bar and other Asian favorites are available.
- *Umi Uma & Sushi Bar* – The rebranded specialty restaurant from Master Chef Nobu Matsuhisa (formerly Silk Road and The Sushi Bar) serves his signature inspired cuisine prepared by chefs personally trained by Nobu. Umi Uma remains the only Nobu restaurant at sea.
- *Prego* – Inspired by the famous cuisines of Venice and Rome, Prego is a charming and romantic spot for dining over Black Angus beef carpaccio, signature mushroom soup, and an array of handmade pastas.
- *Trident Bar & Grill* – The daytime grill with full bar serves breakfast options for late risers until 11:30, then transforms into a casual lunch and early evening venue, serving burgers, veggie and chicken sandwiches, hot dogs, tuna melts and gourmet pizzas. The adjacent ice cream bar (called Scoops on *Crystal Serenity*) is the go-to spot for sweets on demand, serving Ben & Jerry's ice cream and soft serve, with an array of toppings and freshly baked cookies.

- *The Bistro* – The European-inspired café is a centrally located, all-day hub for freshly brewed espresso drinks, variety of teas and wine, as well as an evolving selection of light breakfast and lunch options and pastries, and indulgent desserts in the evenings.
- *Palm Court* – This spacious spot is where guests can enjoy traditional afternoon tea with canapés in sunlit elegance, with sweeping views and floor-to-ceiling windows.
- *The Vintage Room* – Offered by reservation only and hosting just 12 or 14 guests (on *Crystal Symphony* and *Crystal Serenity*, respectively), the private dining room sets the scene for elaborate winemakers’ dinners. Specially selected wines are paired perfectly with multiple courses for an extravagant dining adventure. The only non-inclusive dining option on board, Vintage Room dinners can be reserved in advance for approximately \$200 per person, depending on the wines featured.
- *Stardust Supper Club (Crystal Serenity only)* – A brand new dining experience reminiscent of the era of the Rat Pack debuts on black-tie-optional evenings in the Stardust Club, featuring a four-course menu, live musical performances from Crystal’s Ensemble and string quartet. Cuisine reflects specialties served in Waterside, with wine pairings and desserts as well as a vegetarian menu.

Enrichment & Entertainment

The Crystal Visions® Enrichment Program features popular speakers such as celebrated authors, guest chefs and renowned wine connoisseurs, high-level ambassadors and foreign diplomats, historians, television journalists, celebrities, and noted business and financial leaders, including experts from The Smithsonian Associates. The innovative ComputerUniversity@Sea® offers 24-hour e-mail and Internet access and complimentary classes in Photoshop, digital video editing, web page design, and even basics such as email. The Creative Learning Institute (CLI) is a partnership between Crystal Cruises and carefully-selected, quality alliances to bring experts in their respective fields aboard to share their knowledge through a series of interactive classes. Such instruction includes varied art classes, keyboard lessons by Yamaha, language immersion with Berlitz, digital filmmaking from USC’s School of Cinematic Arts filmmakers, and wellness seminars from the Cleveland Clinic and the Tai Chi Cultural Center.

The spacious theaters and lounges on board Crystal ships present an array of entertainment that suits most any preference or style including elaborate, Broadway-inspired production shows performed by the talented Crystal Ensemble in the Galaxy Lounge. Nightly live piano performances in Avenue Saloon create a more intimate atmosphere with cocktails and engaging performers, while big band and ballroom dancing takes place in the Starlite and Stardust Clubs. The Crystal Magicians at Sea program features magicians and comedians on every voyage.

Wellness at Sea

Travelers can begin or maintain virtually any fitness regimen while vacationing aboard Crystal Cruises. Crystal ships boast spacious, expertly-equipped Fitness Centers featuring the latest in TechnoGym equipment— the official choice for many Olympic and World Cup competitors. In addition to TechnoGym cardio machines, the Fitness Center has an expanded collection of TechnoGym’s Kinesis™ equipment. Daily classes in Pilates mat, yoga, Spinning and private fitness trainer sessions are also offered. Outdoor fitness options include innovative equipment in the Fitness Garden, walking and jogging on the 360-degree Promenade Deck – a rarity in the industry – Wimbledon paddle tennis courts on the top deck, and golf driving nets for perfecting one’s swing.

The Feng Shui-inspired Crystal Life Spa and Crystal Life Salon offer pampering of all kinds, from a comprehensive spa menu of skin and body treatments and experiences, to full salon services including haircuts and color, shaving services and an array of spa manicures and pedicures.

About Crystal

Only the world-renowned Crystal Experience offers an unwavering, unparalleled standard of excellence and luxury across *four* distinct cruising options: Crystal Cruises, the World’s Most Awarded Luxury Cruise Line; Crystal River Cruises, the World’s Most Luxurious River Cruise Line; Crystal Yacht Cruises, offering boutique luxury and bold adventure in the world’s most elite harbors; and Crystal Expedition Cruises, taking Crystal’s acclaimed elegance to the farthest reaches of the world. Crystal has been recognized with top honors in the *Condé Nast Traveler* Readers’ Choice Awards for a record 26 years including, in 2019, for Best Medium-Ship Cruise Line for Crystal Cruises, Best Small-Ship Cruise Line for Crystal Yacht Cruises and Best River Cruise Line for Crystal River Cruises. Crystal was also voted “World’s Best” by the readers of *Travel + Leisure* for 23 years; and won “Cruise Line of the Year” and “Most Luxurious Guest Experience” by *Virtuoso* for 2018 & 2019. Crystal is proud to be a platinum partner of the advisors of ASTA.

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